

**From:** Cyrus Newsome <cyrus.newsome@windsoroncologycenter.com>

**Sent:** Tuesday, August 8, 2017 10:49 AM

**To:** Human Resources <HR@windsoroncologycenter.com>

**Subject:** Formal Complaint

---

To Whom It May Concern,

I would like to report a conflict that has arisen between myself, my patient care team and Dr. Lotte Bolden. We all work closely on patients in need of cancer care. There have been several incidents over the last 2 months that cause me concern and I feel it's time to lodge a formal complaint.

At our previous patient care meeting, Dr. Bolden and I disagreed about considering other chemotherapy options for two patients that do not seem to be responding to treatment. She raised her voice at the rest of the team and insisted that Cantaflex (her recommended course of treatment) was the only way forward. We are supposed to be working as a collaborative care team and if the drug in question is not showing results, we need to consider all voices at the table.

Our patient care team consists of a pharmacist, several nurses, general med doctor, and myself. All have first-hand knowledge of the patients and their treatment plans. Dr. Bolden is consistently at odds with the team and Pharmacist Dennis Harvey, specifically.

This is not the first time she has been unwilling to compromise. Dr. Bolden repeatedly claims she knows better than everyone around her. I understand she is the doctor that recommends treatment, but that does not mean she needs to cause conflict to prove her point nor make the patients suffer more because she feels she's right.

The stress of this situation has given me anxiety about continuing to work with Dr. Bolden. I would like to resolve it at your earliest convenience. Thank you for your time and understanding.

Sincerely,

Cyrus Newsom

--

**Patient Case Manager**

Windsor Oncology Center

cyrus.newsome@windsoroncologycenter.com

**From:** <hank.ingle@brightway.com>  
**Sent:** Thursday, August 17, 2017 4:57 PM  
**To:** <colin.wolf@brightway.com>  
**Subject:** Re: Dawson PharmaLab Orders

---

Colin,

You're close to having Hawaii in the bag (I think). Really nothing to worry about. I've been reviewing Dawson's sales numbers and they've been trending down the last couple of years. I'm not seeing anything that stands out. Dips in sales happen—people get sick and people get healthy. This isn't outside of anything I've seen. Focus on the bigger wins and let's cruise!

Hank



**HANK INGLE**  
Brightway Pharmaceutical  
*hank.ingle@brightway.com*

...

**From:** <colin.wolf@brightway.com>  
**Sent:** Thursday, August 17, 2017 4:41 PM  
**To:** <hank.ingle@brightway.com>  
**Subject:** Dawson PharmaLab Orders

Hi Hank,

I was just reviewing the orders to Dawson PharmaLab again, and something still doesn't seem right to me. During my lunch-and-learns at Windsor Oncology, the nursing staff said they were really busy with chemo treatments. Their main provider is Dawson, yet Dawson's sales have dipped.

Dawson's sales affect my commission, which is trending downward. This is just really odd and I'm not sure why. Maybe the reports I'm receiving aren't pulling the right data? Are there too many filters or any other data we can look at? My sales affect your sales and I'm competing for that President's Club trip to Hawaii. My wife is really looking forward to this one.

Thanks,  
Colin

...



Department of the Treasury  
Internal Revenue Service  
P.O. Box 9019  
Holtsville, NY 11742-9019

<b>Notice</b>	CP18
<b>Tax Year</b>	2016
<b>Notice Date</b>	June 30, 2017
<b>Social Security Number</b>	***-**-6709
<b>To Contact Us</b>	1-800-232-24444
<b>Your Caller ID</b>	8914

DENNIS HARVEY  
489 MAINE STREET,  
KIPPAH, ILLINOIS 60761

You have a balance due for 2016

**Amount Due: \$480,520.43**

Our records indicate you have unpaid taxes and/or penalties and interest on your 2016 Form 1040.

If you already paid your balance in full within the last 21 days or made payment arrangements, please disregard this notice.

If you already have an installment or payment agreement in place for this tax year, then continue with that agreement.

**Billing Summary**

Tax you owed:	\$479,986.94
Payments and credits	-\$14,000.00
Failure-to-file penalty	\$1,462.40
Failure-to-pay penalty	\$1,678.00
Interest charges	\$10,149.33
Failure-to-pay estimated tax penalty	\$1,244.16

**Amount due by July 20, 2017 \$480,520.43**

**If you are a debtor in a bankruptcy case, this notice is for your information only and is not intended to seek payment outside of the bankruptcy process of taxes due before you filed your petition. You will not receive another notice of the balance due while the automatic stay remains in effect.**

**What you need to do immediately**

**If you agree with the amount due and you're not working with an IRS representative**

- Pay the amount due of \$480,520.43 by July 20, 2017 to avoid penalty and interest charges.
- Pay online or mail a check or money order with the attached payment stub. **You can pay online now at [www.irs.gov/payments](http://www.irs.gov/payments)**

**PAYMENT**

Dennis Harvey  
489 Maine Street,  
Kippah, Illinois 60761

<b>Notice</b>	CP18
<b>Notice Date</b>	June 30, 2017
<b>Social Security #</b>	***-**-6709

**Amount due by July 20, 2017**

**\$480,520.43**

INTERNAL REVENUE SERVICE  
CINCINNATI, OH 45999-0149